



**Palm Beach and  
Treasure Coast**

**AFFILIATE AGREEMENT**

To ensure continuity of care and support to clients, 211 Palm Beach/Treasure Coast enters into the following agreement with:

\_\_\_\_\_  
*(Print or type your agency name here.)*

211 Palm Beach/Treasure Coast agrees:

1. To refer callers, who meet the eligibility requirement(s) of the Affiliate, to the Affiliate without regard to race, color, creed, disability, national origin, age, sex, sexual orientation or economic status for assessment / on-going services.
2. To be available as a resource to the Affiliate's clients 24 hours a day for telephone counseling and information and referral to community resources.
3. To be available to the Affiliate's staff for information about and referrals to community resources.

The Affiliate agrees:

1. To receive clients, who meet the eligibility requirement(s), without regard to race, color, creed, disability, national origin, age, sex, sexual orientation or economic status who are referred by 211 Palm Beach/Treasure Coast.
2. To advise clients of the 24-hour availability of 211 Palm Beach/Treasure Coast services.
3. To advise staff of the availability of 211 Palm Beach/Treasure Coast as a resource.
4. To inform 211 Palm Beach/Treasure Coast when changes arise within the Affiliate.
5. That information provided is true and accurate to the best of their knowledge and that this information may be included in published materials and in local or statewide databases.
6. To provide 211 Palm Beach/Treasure Coast a yearly formal update when requested beginning at the start of each calendar year for accuracy, deletion and new content. Agencies can update formally during the year using the online update process proactively on the website.

This letter of agreement will remain in force until terminated by either party contingent upon thirty (30) days written notice.

211 PALM BEACH / TREASURE COAST:

AFFILIATE:

*Sharon L Herrou*  
\_\_\_\_\_  
Sharon L Herrou, President/CEO

\_\_\_\_\_

*1/3/24*  
\_\_\_\_\_  
Date Signed

\_\_\_\_\_  
Date Signed

**211 HelpLine | P.O. BOX 3588 | Lantana, FL 33465 | Tel. (561) 547-8637 | Fax (561) 547-8639**